

Session Title

Workforce of the Future Action Learning (*FAA*)

Session Date

Wednesday, April 15, 2015 • 2:00 - 2:50 pm EST

Session Objective

At the end of this session, attendees will be able to:

- Identify the essential elements of action learning teams
- Understand the advantage of using action learning teams
- Prepare a strategy for developing action learning teams within an agency
- Initiate a collaborative process of identifying and addressing the barriers to change

Presenter

Melissa King, FAA – Melissa.King@faa.gov

Presenter Biography

Melissa King is the Chief Learning Officer for the FAA representing the Human Resources department. She is a talent development expert with more than 30 years of experience in organizational and employee learning. Melissa has created 7 corporate universities, implemented 5 performance management systems and 3 succession planning systems across several types of organizations, including retail, manufacturing, high tech, and now government. She helps management teams, large and small, to maximize effectiveness and deliver results. She championed thousands of leaders to grow from first line managers through executive levels. She achieves success through collaborative leadership focused on engaging the workforce. Melissa holds a bachelor's degree from the State University of New York at Plattsburg with a major in Communication Arts. She holds a master's degree from Rochester Institute of Technology in Human Resources Management. She is currently pursuing a doctorate in Leadership and Organizational Change. Melissa is married and has

3 sons. She considers it an honor and privilege to serve the America people through her role as a federal executive.