

Session Title

DOD Air Force Successful Centralization of the Injury Compensation Program (AF)

Session Date

Wednesday, April 15, 2015 • 1:00 - 1:50 pm EST

Session Objective

At the end of this session, attendees will be able to:

- Understand methods for applying multi-hurdle assessments to improve the quality of hires
- Consider how to optimize the hiring process for today's applicant
- Understand capabilities for analyzing hiring matrix and trends through access to real-time data
- Embrace change management in the current Federal environment of tightened budget
- Recognize the value of government-to-government partnership

Presenter

Mary Mercado – mary.mercado@us.af.mil

Marty Watson – martha.watson.2@us.af.mil

Patricia Crawford – patricia.crawford.2@us.af.mil

Donna Hardin – donna.hardin@us.af.mil

Presenter Biography

Mary Mercado is an Injury Compensation Specialist within Civilian Force Integration Directorate, Program Management and Oversight Division at Air Force Personnel Center, JBSA Randolph, TX. She's responsible for program administration of the Federal Employees Compensation Act (FECA) for 140,000 Air Force Civilians assigned.

2015 Virtual Human Resources Training Conference

Marty Watson is Chief, Injury Compensation Program at HQ Air Force Personnel Center, JBSA Randolph, TX. Ms. Watson was a previous DOL Claims Examiner; Chief Nurse, US Air Force Reserves (now retired) and member of USAA's Medical Fraud Investigative and Litigation teams.

Patricia Crawford is one of the Lead, Injury Compensation Specialists at HQ Air Force Personnel Center, JBSA Randolph, TX. She serves as team lead for a group of Human Resources Specialists responsible for the full range of injury compensation services for assigned bases Air Force wide.

Donna Hardin is one of the Lead, Injury Compensation Specialists at HQ Air Force Personnel Center, JBSA Randolph, TX. She serves as team lead for a group of Human Resources Specialists responsible for the full range of injury compensation services for assigned bases Air Force wide.