

### Session Title

How Using Business Process Management (BPM) Improves HR Processes and Providing HR Service (*Treasury*)

### Session Date

Wednesday, April 15, 2015 • 11:30 am - 12:20 pm EST

### Session Objective

This session will demonstrate how automated processes and technology can reduce organization cost and improve performance. List ways automated tools, templates, and reduced data entry, improve work quality, increase transparency internally and with customers, and error proof data and processes.

### Presenters

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### Presenter Biographies

Cindy Ledsome is a Management Analyst with 22 years of diverse Federal experience including IT, COOP, ITSM, Human Resources, lean, and PAWS project manager.