



Center for Leadership Development

Organizational Resiliency

Organizational resiliency is the defining capability for survival in our complex modern life. This course will help you understand the context for socio-economic, cultural and technical resiliency and how they can determine future success.

- Understand the societal forces that affect resiliency in organizations
- Acquire a model for adapting to change
- Investigate the relationship of conflict to resiliency
- Consider how to create an organizational learning system to reflect and learn
- Discover how a creative problem solving process can lead to resiliency



Position Your Organization to Manage Change Successfully

Using case studies, group discussions and examples from across the globe, the course illustrates key concepts that will help you and your organization create a blueprint to navigate constant and volatile change

COMPETENCIES

- External Awareness
- Flexibility
- Resiliency
- Strategic Thinking
- Vision

TUITION

\$1,790 Non-Residential

DATES

Apr 14–15, 2015Chicago, IL
Aug 12–13, 2015 EMDC–Union Square

LOCATIONS

EMDC–Union Square
999 North Capital Street , NE
Washington, DC 20002

This training facility is located in Washington DC’s thriving NoMa submarket, just blocks from Capital Hill and Union Station.

Chicago, IL

To register, please visit the course page:
[HTTPS://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=167](https://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=167)

“ I would recommend the program to people who are looking for new ideas and ways to think. .”



Register Now for Organizational Resiliency!

This course is designed for senior managers, executives, and strategic planners.



LEAD

This course meets the requirements for the Manager and Executive levels of the LEAD Certificate Program.

Leadership Education & Development Certificate Program—A complete leadership development curriculum for current and aspiring government leaders, providing official recognition of achievement at every level. For more info, go to <http://cldcentral.usalearning.net/mod/page/view.php?id=249>

SUGGESTED FOLLOW-ON COURSES

Innovation: Enabling 21st Century Leaders

Crisis Leadership

Executive Development: Leading Change

To register, please visit the course page:

<HTTPS://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=167>

Three Ways to Register

1. Register Online at <http://leadership.opm.gov>

Initiate course registration with your Government Purchase Card payment, the fastest way to reserve your space. Use your own agency-specific procurement forms. Once we have received your payment, you will receive confirmation within two business days.

2. Fax a [Registration Form found online](#). This form can be used for courses at the Federal Executive Institute or Management Development Centers.

3. Contact a Representative Customer Service Office:

Toll Free: 888-676-9632

Phone: 202-606-0008

Fax: 478-757-3057

TDD/TTY: 800-877-8339

Email: register@opm.gov



UNITED STATES OFFICE OF
PERSONNEL MANAGEMENT

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