



Center for Leadership Development

Management Development: Leading from the Middle

Managers make the Federal government work, and developing management competencies is an excellent investment in the future success of your agency. This course delivers an exceptional learning experience for managers and supervisors who want to upgrade their skills today.

- Learn essential management competencies through a variety of experiences and activities.
- Build your peer network across agencies while working with other managers and supervisors.
- Improve existing skills and develop new abilities, tools and techniques.



A Powerful, Interactive Learning Experience!

This course is designed to teach you to think more critically and improve your communications skills. It's an ideal experience, whether you are a new middle manager or an experienced first-line supervisor.

During the course, you will study essential management competencies through individual assessments, readings, small group activities, real-world experiences and stimulating class discussions.

CORE DEVELOPMENT

COMPETENCIES

- Conflict Management
- Developing Others
- Political Savvy
- Problem Solving
- Public Service Motivation

TUITION

\$5,200

Tuition for this program includes meals and lodging.

DATES

Dec 1–11, 2014. EMDC–Shepherdstown
 Apr 6–16, 2015. EMDC–Residential
 Jun 1–11, 2015. EMDC–Residential
 Aug 17–27, 2015. EMDC–Residential

LOCATIONS

EMDC–Shepherdstown, WV
 239 Lowe Drive
 Shepherdstown, WV 25443

This training facility is 70 miles from Washington, DC in the Blue Ridge Mountains above the Potomac River.

EMDC–Residential

This training facility is located within 75 miles of the Washington, DC metropolitan area

To register, please visit the course page:

[HTTPS://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=118](https://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=118)

“My colleagues showed a high level of engagement in their careers. It helps me see that the obstacles I face are there for us all, and we have ways of overcoming them.”

Register Now for Management Development: Leading from the Middle

This course was created for managers who have been recently promoted to second-line supervision and experienced first-line supervisors who are seeking to update their management skills and knowledge.

Managers have a great deal of responsibility for government productivity and performance, especially managers of supervisors and those with oversight of groups and programs. As a key leader in your organization, your challenges are complex, and your leadership is integral to your agency's success. This program is a vital step in your development.

Learn How to Lead from the Middle

- Learn and apply tools for improving skills in conflict resolution and problem solving.
- Increase your self-knowledge and leadership capacity through critical thinking, exploring strengths theory and examining change models.
- Solve a real management challenge through a small group action learning process.
- View your leadership role through Constitutional values and courageous relationships.
- Examine your own ways of thinking and how they influence behavior.
- Learn new ways to develop and deploy your staff.
- Build peer networks across Federal agencies.



CLD's Customer Service number is changing!
Reach us after 12/12/2014 at 202-606-0008

“The new tools the course provided deepened my self-awareness about how I go about work.”

ACADEMIC CREDIT

3 upper level Baccalaureate credits may be available upon completion.

LEAD

This course meets the requirements for the Manager level of the LEAD Certificate Program.

Leadership Education & Development Certificate Program—A complete leadership development curriculum for current and aspiring government leaders, providing official recognition of achievement at every level. For more info, go to <http://cldcentral.usalearning.net/mod/page/view.php?id=249>

RECOMMENDED PRIOR COURSES

Team Development: Team Building and Team Leadership

Supervisory Development I: Fundamentals

Supervisory Development II: Learning to Lead

SUGGESTED FOLLOW-ON COURSES

Management Development: Leading Organizations

Coaching and Mentoring for Excellence
Dynamics of Public Policy

To register, please visit the course page:
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NOV 2014

Three Ways to Register

1. Register Online at <http://leadership.opm.gov>

Initiate course registration with your Government Purchase Card payment, the fastest way to reserve your space. Use your own agency-specific procurement forms. Once we have received your payment, you will receive confirmation within two business days.

2. Fax a Registration Form found online. This form can be used for courses at the Federal Executive Institute or Management Development Centers.

3. Contact a Representative Customer Service Office:

Toll Free: 888-676-9632

Phone: 304-870-8008

Fax: 304-870-8078

TDD/TTY 304-870-8066

Email: register@opm.gov



UNITED STATES OFFICE OF
PERSONNEL MANAGEMENT

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