



## Center for Leadership Development

### Innovation: Enabling 21st Century Leaders

- How do we meet our mission with a reduced budget?
- How do we plan for new technology?
- How should scientific and technological development be governed?
- How should we recruit and retain new talent?
- How do we efficiently deliver health services to our citizens?

These are just a few of the policy and organizational challenges facing Federal leaders today.

To solve the challenges of our time, leaders must foster a culture of innovation. It's no longer enough to possess exceptional analytical and deductive skills, today's learners must aggregate insights and resources throughout the systems of government.



### Develop the Tools and Techniques to Deal with Complex, Difficult Issues

- Manage the complexity of intractable challenges
- Gather insights that uncover needs and expose the root of problems
- Collaborate with multi-disciplinary and inter-agency partners
- Create fertile space for ideas
- Leverage low resolution prototyping to reduce risk and development costs
- Navigate the change environment

#### SKILL IMMERSION

##### COMPETENCIES

- Creativity/Innovation
- Problem Solving

##### TUITION

\$1,875 Residential/\$1,700 Non-Residential  
Tuition at EMDC–Shepherdstown includes meals and lodging.

##### DATES

Oct 29–30, 2014 ... EMDC–Shepherdstown  
Jun 30–Jul 1, 2015 ... EMDC–Union Square

##### LOCATIONS

EMDC–Shepherdstown, WV  
239 Lowe Drive  
Shepherdstown, WV 25443

This training facility is 70 miles from Washington, DC in the Blue Ridge Mountains above the Potomac River.

EMDC–Union Square  
999 North Capital Street, NE  
Washington, DC, 20002

This training facility is located in Washington DC's thriving NoMa submarket, just blocks from Capital Hill and Union Station.

To register, please visit the course page:

[HTTPS://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=151](https://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=151)

**innovation (n): the process of improving, adapting, or developing a product, system, or service to deliver better results and create more value for people**

—Partnership for Public Service Report, 2011

## Register Now for Innovation: Tools and Techniques

This course is designed for executives, directors, managers, supervisors, team leads, emerging leaders, and technical specialists who are interested in leveraging innovation to improve organizational performance, create a strategic vision, and drive meaningful change.



*CLD's Customer Service number is changing!*  
*Reach us after 12/12/2014 at 202-606-0008*

### LEAD

This course meets the requirements for the Manager and Professional levels of the LEAD Certificate Program.

Leadership Education & Development Certificate Program—A complete leadership development curriculum for current and aspiring government leaders, providing official recognition of achievement at every level. For more info, go to <http://cldcentral.usalearning.net/mod/view.php?id=249>

To register, please visit the course page: [HTTPS://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=151](https://leadership.opm.gov/programs.aspx?c=151)

*“It was great to be exposed to new techniques of improving meetings and development of a structure for “group” projects to achieve a goal/objective. I can use this at my job!”*

## Three Ways to Register

### 1. Register Online at <http://leadership.opm.gov>

Initiate course registration with your Government Purchase Card payment, the fastest way to reserve your space. Use your own agency-specific procurement forms. Once we have received your payment, you will receive confirmation within two business days.

### 2. Fax a Registration Form found online. This form can be used for courses at the Federal Executive Institute or Management Development Centers.

### 3. Contact a Representative Customer Service Office:

Toll Free: 888-676-9632  
Phone: 304-870-8008  
Fax: 304-870-8078  
TDD/TTY 304-870-8066  
Email: [register@opm.gov](mailto:register@opm.gov)



UNITED STATES OFFICE OF  
PERSONNEL MANAGEMENT

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