



Center for Leadership Development

Engaging and Encouraging Employees

The Federal Government’s diverse and multi-generational workforce requires exceptional leadership to keep all employees satisfied with their jobs and performing optimally. This course helps you understand what keeps your staff engaged and offers tools for encouraging high performance to boost organizational productivity.

- Examine recent research related to employee engagement, job satisfaction and high performance.
- Learn tools and approaches for creating a more engaged and high-performing workforce.
- Use research and tools learned in the seminar, including your agency’s data from the Federal Employee Viewpoint Survey (EVS), to develop action plans specific to your organization.



Use Data from the Employee Viewpoint Survey to Guide Your Efforts

Every agency is different, which is why this course will help you develop an action plan for keeping your workforce happy and performing at their best. In the course you’ll use data collected from your agency’s Employee Viewpoint Survey results so that you leave with a plan that is specific to your organization and immediately applicable back on the job.

SKILL IMMERSION

COMPETENCIES

- Accountability
- Entrepreneurship
- Human Capital Management
- Influencing & Negotiating
- Strategic Thinking

TUITION

\$1,700

DATES

May 27–28, 2015 EMDC–Union Square

Sep 1–2, 2015 EMDC–Union Square

LOCATIONS

EMDC–Union Square
999 North Capital Street, NE
Washington, DC, 20002

This training facility is located in Washington DC’s thriving NoMa submarket, just blocks from Capital Hill and Union Station.

To register, please visit the course page:

[HTTPS://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=134](https://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=134)

“This course has renewed my passion to try and ensure that the mission is carried out, and the only way to really do that is by having employees who like their job, supervisor, and duties.”

Register Now for Engaging and Encouraging Employees

This course is designed for human capital officers, senior managers, supervisors and team leaders, and other non-management specialists interested in boosting employee retention and maintaining high work performance.

An Examination of How You Can Lead Your Employees—and Agency—to Success

- Learn how the latest EVS research can be used to help you be a better leader for your employees.
- Practice proven engagement tools and build a skill set for leading a satisfied, high-performing workforce.
- Come back to work with an action plan based on EVS data for raising organizational performance through the use of skills and approaches learned in the course.

“The course provided encouraging ways to improve performance and morale within my direct span of control and potential ideas to float upward.”

LEAD

This course meets the requirements for the Supervisor and Manager levels of the LEAD Certificate Program.

Leadership Education & Development Certificate Program—A complete leadership development curriculum for current and aspiring government leaders, providing official recognition of achievement at every level. For more info, go to <http://cldcentral.usalearning.net/mod/page/view.php?id=249>

SUGGESTED FOLLOW-ON COURSES

Management Development Seminar:
Leading Organizations
Coaching and Mentoring for Excellence

To register, please visit the course page:
[HTTPS://LEADERSHIP.OPM.GOV/PROGRAMS.ASPX?C=134](https://leadership.opm.gov/programs.aspx?c=134)

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Three Ways to Register

1. Register Online at <http://leadership.opm.gov>

Initiate course registration with your Government Purchase Card payment, the fastest way to reserve your space. Use your own agency-specific procurement forms. Once we have received your payment, you will receive confirmation within two business days.

2. Fax a Registration Form found online. This form can be used for courses at the Federal Executive Institute or Management Development Centers.

3. Contact a Representative Customer Service Office:

Toll Free: 888-676-9632

Phone: 888-676-9632

Fax: 888-676-9632

TDD/TTY: 888-676-9632

Email: register@opm.gov



UNITED STATES OFFICE OF
PERSONNEL MANAGEMENT

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