



Building High-Performance Organizations in the 21st Century

Federal leaders are pressured these days to sustain high-performing organizations in times of unprecedented change. This seminar helps experienced leaders like you learn to take the reins and live up to expectations to build high-performance organizations in the 21st century.

- Integrate your experience and knowledge of your organization with effective organizational theory to transform your agency.
- Learn how your organization can more effectively deliver high-quality products and services, outstanding customer value and sound financial performance.
- Identify the organizational strategies and systems that can impede change, and learn to use them as catalysts for improving performance.



Create a Shared Organizational Vision, Cultivate High Performance

Through varied presentations and group discussions, this seminar will explore the importance of developing and articulating a shared vision for the organization, and how commonly held values can play an important role in building performance.

ORGANIZATIONAL LEADERSHIP

COMPETENCIES

- Entrepreneurship
- Decisiveness
- Creativity & Innovation
- External Awareness
- Continual Learning

DATES & LOCATIONS

January 31–February 3, 2012

At the Federal Executive Institute in Charlottesville, VA

The FEI facility is located in a campus setting near the University of Virginia and the Blue Ridge Mountains, approximately two hours southwest of Washington, DC.

For information on presenters and day-to-day schedules, please go to www.leadership.opm.gov



Register Now for the Building High-Performance Organizations in the 21st Century Seminar

This course is designed for Senior Executive Service (SES) members, GS-15s and their equivalents in state, local and international government. Specifically, those with years of experience in their organizations who want to lead their agencies into a culture of high performance with a foundation in organizational theory will benefit from this seminar.

Understanding the Theory and Practice of Organizational Change

- Delve into why most organizations today need a change in culture to raise their performance level.
- Explore the important role of leadership in initiating organizational change.
- Learn the importance of developing and articulating a shared vision in your organization.
- Understand how commonly held organizational values can play a central role in performance building.
- Identify organizational strategies, structures and systems that current inhibit change, and learn to use these as catalysts to transform your agency.

TUITION

\$3,700

Tuition includes all educational services, materials, meals and lodging.

RECOMMENDED PRIOR COURSE

Collaborating Across Organizational Boundaries

SUGGESTED FOLLOW-ON COURSE

Leading Strategically: From Vision to Performance

For information on presenters and day-to-day schedules, please go to www.leadership.opm.gov

Three Ways to Register

1. Register Online at www.leadership.opm.gov

Initiate course registration with your Government Purchase Card payment, the fastest way to reserve your space. Use your own agency-specific procurement forms. Once we have received your payment, you will receive confirmation within two business days.

2. Fax a Registration Form, found in a catalog or online. This form can be used for courses at the Federal Executive Institute or Management Development Centers.

3. Contact a Representative Customer Service Office:

Toll Free: 888-676-9632
Phone: 304-870-8008
Fax: 304-870-8078
TDD/TTY 304-870-8066
Email: register@opm.gov



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